



Niko Manigat
Technical Supervisor

From Unexpectedly Ill Cameraman
to Celebratory Commencement.

We See Solutions.[™]

Two hours before a college commencement, the cameraman became suddenly ill. No problem. Niko, our local technical supervisor and camera operator extraordinaire, was at a nearby hotel and ready to rock.



Event

It was a normal day in Boston, Massachusetts. Niko was striking rooms at the Sheraton Boston as multiple customer meetings and events wrapped up. On the other side of town, the William James College was two hours away from starting their commencement ceremony. Capturing graduations on video is always important but especially with this one happening in person for the first time since the pandemic.



Challenge

The Encore production team had everything set and in place until their camera operator covering the graduation became unexpectedly ill. No problem. Encore always has contingency plans for unforeseen circumstances, including key in-city venue and regional production centers to tap into for skilled talent and gear at a moment's notice.



Solution

The Encore production team acted immediately. Niko, a technical supervisor and skilled cameraman, was known and close by. Always prepared for the unexpected, he was ready. He jumped on a city bike, arrived on location, met with the local Encore production team, white-balanced the camera, and was ready to rock.



Result

Niko's camera expertise, hospitality-style service excellence, and collaborative nature helped create a truly special ceremony. His work not only projected the live event onto the large format screens for everyone to see, but it also recorded the event to preserve the memories. The families were able to see their graduates up close as they received their diplomas, acknowledging their commitment and hard work. The families, customer, and venue partner were extremely pleased.

Key Solutions Used

- Encore's talent resources helped the team find the best backup camera operator immediately.
- Encore produced the commencement with a full, experienced crew.
- A wide range of event technology services were leveraged, including audiovisual solutions.

Encore Pillars Demonstrated

- ✓ Expertise
- ✓ Excellence
- ✓ Collaboration

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Encore provides end-to-end event solutions that create immersive and engaging experiences of any size and type, anywhere your events take you.

